

Date: 12/23/19

Topics: Helpful Contacts List Updates

Channels: All

Products: N/A

Effective Date: 12/23/19

We've updated the list of all of our departments and contact information for each one to assist you with knowing who to reach out to in certain scenarios. Please be sure to send any correspondence to the group inboxes listed in the attached to ensure that any communication is answered as quickly as possible.

This list will be published on the www.midwestloansolutions.com website as well for future reference.

If you have any questions regarding this announcement please contact your assigned Account Executive.

Thank you for your business and for being a valued partner!



Helpful Contacts List

This list has been created to assist you with knowing who to reach out to when questions or issues arise.

Secondary Marketing

Contact our Secondary Markets team if you have questions regarding rates/pricing.

- secondary@midwestloansolutions.com
- (248) 254-7096

Underwriting Scenario Desk

Contact the Underwriting Scenario Desk for underwriting scenarios and questions regarding potential applications.

- sales@midwestloansolutions.com

TPO Onboarding and Training

Contact our TPO Onboarding and Training team if you need assistance with TPO account set up, user credentials for the TPO portal, questions or documents relating to a TPO application, questions relating to the TPO portal or rate sheet distribution list updates.

- TPOAdministration@midwestloansolutions.com

Disclosures Desk

Contact our Disclosures Desk with questions related to initial or revised disclosures.

- disclosures@midwestloansolutions.com

Closing Desk

Contact our Closing Desk with questions related to initial closing disclosures and closing packages.

- closing@midwestloansolutions.com

Servicing

Contact our Servicing team for questions or issues related to payments, questions or issues on closed loans.

- (800) 262-6574
- Business/Overnight Address: 616 Shelden Avenue, Suite 300, Houghton MI 49931
- Payment Address: P.O. Box 188, Houghton MI 49931
- Borrower Website: www.midwestloanservices.com
- Partner Website: www.subservicer.com