

## Helpful Contacts List

This list has been created to assist you with knowing who to reach out to when questions or issues arise.

### **Secondary Marketing**

Contact our Secondary Markets team if you have questions regarding rates/pricing.

- [secondary@midwestloansolutions.com](mailto:secondary@midwestloansolutions.com)
- (248) 254-7096

### **Underwriting Scenario Desk**

Contact the Underwriting Scenario Desk for underwriting scenarios and questions regarding potential applications.

- [sales@midwestloansolutions.com](mailto:sales@midwestloansolutions.com)

### **TPO Onboarding and Training**

Contact our TPO Onboarding and Training team if you need assistance with TPO account set up, user credentials for the TPO portal, questions or documents relating to a TPO application, questions relating to the TPO portal or rate sheet distribution list updates.

- [TPOAdministration@midwestloansolutions.com](mailto:TPOAdministration@midwestloansolutions.com)

### **Disclosures Desk**

Contact our Disclosures Desk with questions related to initial or revised disclosures.

- [disclosures@midwestloansolutions.com](mailto:disclosures@midwestloansolutions.com)

### **Closing Desk**

Contact our Closing Desk with questions related to initial closing disclosures and closing packages.

- [closing@midwestloansolutions.com](mailto:closing@midwestloansolutions.com)

### **Servicing**

Contact our Servicing team for questions or issues related to payments, questions or issues on closed loans.

- (800) 262-6574
- Business/Overnight Address: 616 Sheldon Avenue, Suite 300, Houghton MI 49931
- Payment Address: P.O. Box 188, Houghton MI 49931
- Borrower Website: [www.midwestloanservices.com](http://www.midwestloanservices.com)
- Partner Website: [www.subservicer.com](http://www.subservicer.com)